

2017-18 Hospital Service Accountability Agreement

Facility #: 781  
 Hospital Name: St. Joseph's Care Group

Schedule C1 2017-18  
 Performance Indicators

Performance Indicators		2017-18 Performance Target		2017-18 Performance Standard		Explanatory Indicators	
Measurement Unit						Measurement Unit	
<b>Part I - PERSON EXPERIENCE: Access, Effective, Safe, Person-Centered</b>							
90th Percentile ED Length of Stay for Complex Patients	Hours					Percent of Stroke/TIA Patients Admitted to a Stroke Unit During Their Inpatient Stay	Percentage
90th Percentile ED Length of Stay for Minor/Uncomplicated Patients	Hours					Hospital Standardized Mortality Ratio	Ratio
Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for Hip Replacements	Percentage					Rate of Ventilator-Associated Pneumonia	Rate
Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for Knee Replacements	Percentage					Central Line Infection Rate	Rate
Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for MRI	Percentage					Rate of Hospital Acquired Methicillin Resistant Staphylococcus Aureus Bacteremia	Rate
Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for CT Scans	Percentage					Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for Cardiac Bypass Surgery	Percentage
Rate of Hospital Acquired Clostridium Difficile Infections	Rate	0.06	0.16			Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for Cancer Surgery	Percentage
Readmissions to Own Facility within 30 Days for Selected HBAM Inpatient Groupers (HIG) Conditions	Percentage					Percent of Priority 2, 3, and 4 Cases Completed within Access Targets for Cataract Surgery	Percentage
<b>Part II - ORGANIZATIONAL HEALTH: Efficient, Appropriately Resourced, Employee Experience, Governance</b>							
Current Ratio (Consolidated - all sector codes and fund types)	Ratio	0.96	≥ 0.85			Total Margin (Hospital Sector Only)	Percentage
Total Margin (Consolidated - all sector codes and fund types)	Percentage	1.31%	≥ 0%			Adjusted Working Funds / Total Revenue	Percentage
<b>Part III - SYSTEM PERSPECTIVE: Integration, Community Engagement, eHealth</b>							
Alternate Level of Care (ALC) Rate - Acute & Post Acute	Percentage	12.7%	14.0%			Repeat Unscheduled Emergency Visits Within 30 Days for Mental Health Conditions	Percentage
						Repeat Unscheduled Emergency Visits Within 30 Days for Substance Abuse Conditions	Percentage
						Percentage of Acute Alternate Level of Care (ALC) Days (closed cases)	Percentage
<b>Part IV - LHIN Specific Indicators and Performance targets, see Schedule C3</b>							
*Refer to 2017-18 H-SAA Indicator Technical Specification for further details.							