

FOR IMMEDIATE RELEASE

ST. JOSEPH'S CARE GROUP IS A GOOD PLACE TO WORK!

(Thunder Bay, ON, December 10, 2007) St. Joseph's Care Group (SJCG) recently released and announced to staff the results of their "**Improving Your Workplace**" Employee Survey. The survey was conducted this past summer and over **50%** of SJCG employees participated. This participation rate is up significantly from the 38.4% response rate from the 2004 survey and is higher than the provincial average.

The overall survey results for SJCG are extremely good, including improved scores in every category. Our results when compared to 39 other Ontario health care facilities were above average in most categories and within one or two percentage points in many others.

We are especially pleased to be the "High Performer" (top score in the province) in the following 5 areas:

- Recommending Our Facility for Employment
- How Well Staff is Supported/Trained on the Job
- Cleanliness of the Work Environment
- Computer Technology
- Equipment for Use

Tracy Buckler, President and CEO, St. Joseph's Care Group attributes the positive increase in employee satisfaction to changes implemented after the last survey. "We want to make St. Joseph's Care Group the employer of choice. We are very proud to see that 87.9% of staff is likely to recommend our organization to others for employment."

While the employee survey results indicate we have made significant progress since 2004 and confirm many strong areas for SJCG, there are always opportunities to make our workplace even better. The key areas identified for improvement are within four main categories:

- Fair Treatment
- Manageability of Workload
- Communications
- Involvement in Decision-Making

The employee survey was conducted by NRC + Picker Canada to keep all individual staff responses confidential.

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For more information contact:

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**St. Joseph's Hospital • St. Joseph's Heritage • Lakehead Psychiatric Hospital • Hogarth Riverview Manor • Balmoral Centre
St. Joseph's Health Centre • Behavioural Sciences Centre • Diabetes Health Thunder Bay • Sister Margaret Smith Centre**

St. Joseph's Care Group is accredited with the Canadian Council on Health Services Accreditation and provides services in complex care, rehabilitation, mental health and addictions, long-term care and supportive housing. As well, community programs are provided at Frank Murphy Community Centre. SJCG has approximately 1700 employees, over 400 volunteers with an annual operating budget of \$115M and is the fifth largest employer in Thunder Bay. To learn more about SJCG, visit the web site at www.sjcg.net.