

MISSION MOMENT

“Thumbs up to the St. Joseph’s Foundation that raises funds that support services provided to the clients of St. Joseph’s Care Group. Keep doing what you are doing!”

Community Member

Strategic Priorities

“The focus of our work”

Client-Centred Care ♦ Mental Health & Addictions ♦ Seniors’ Care ♦ Chronic Disease

Delirium Screening

The delirium screening rollout continues and was reviewed on the 2nd floor in December. The teams celebrated successes in identifying and addressing delirium, as well as problem-solved around issues such as challenges faced specifically on weekends.

Hospice Palliative Care Unit

In December, 42% of clients admitted to the Hospice Palliative Care Unit (HPCU 4N) were admitted from the community, well above the average of 30%. Clients who come straight to the HPCU from home avoid a visit to the Emergency Department and a potential admission to acute care, thus making a difficult time simpler and more peaceful.

Keeping Families Together

As clientele changes, St. Joseph’s Hospital has increasingly had family members at the hospital at the same time. Unit managers and utilization work together in these situations to move clients closer to each other whenever possible and appropriate. In December, the team was able to move a husband and wife, both waiting for placement in a long-term care home, into a shared room on the Transitional Care (4S) unit.

Be a Santa to a Senior

The first annual *Be a Santa to a Senior* campaign wrapped up Dec. 25th with the delivery of 130 gifts to local seniors. Elves were busy handing out presents on Christmas Eve and Christmas morning, starting a new tradition and making everyone happy in the process. Karin Sitko, the volunteer who initiated the campaign, was overwhelmed by the experience. “I knew that giving gifts would be a wonderful thing to do, I just didn’t realize how much love and joy it would bring. Everyone receiving a gift was so thankful and surprised; it was amazing to see the happiness in their eyes.”

On Christmas Eve, seven supportive housing tenants received Christmas gifts from the Foundation’s “Be a Santa to a Senior” campaign. These residents were all very appreciative of the gifts as they usually do not receive anything for Christmas. We are grateful to Karin and to St. Joseph’s Foundation for their ongoing support.

Mood Walks Program

St. Joseph’s Care Group, in collaboration with Thunder Bay Counseling Centre, Children’s Centre Thunder Bay and many other community partners, was awarded \$500.00 in support of the **Mood Walks** program. This province-wide initiative is sponsored by the Canadian Mental Health Association Ontario, Conservation Ontario and Hike Ontario, offering a unique opportunity to actively engage transitional age youth who may be living with mental health and substance use issues. Youth will be invited to participate in a series of ten organized walks that are specifically designed to introduce young people to an effective and affordable means of managing stress while improving overall health and wellbeing.

Corporate Principles

"Guide posts for how we work"

Quality & Safety ♦ Collaboration ♦ Innovation ♦ Accountability

Collaboration

The Regional Pharmacy Project was singled out by the Ontario College of Pharmacists' Healthcare Facilities Assessment Team as a positive example of what can be accomplished when organizations join forces to find solutions for difficult situations. The assessment teams acknowledged the challenges faced in the north, and shared some of work that was been done by both the individual organizations and by the collective group. Garry Prokopowich, Pharmacy Manager, serves as vice chair of the project committee.

Geriatric Consultations

The four Geriatricians have begun providing automatic consultations for clients at the Thunder Bay Regional Health Sciences Centre (TBRHSC) who experience a hip fracture. Joy Kolic's role as Geriatric Care Facilitator with the pilot project being conducted at TBRHSC, has also been involved with this client group, conducting comprehensive initial assessments and follow-up.

Placement Student – Community Integration through Cooperative Education Program

A placement student from Confederation College's Community Integration through Cooperative Education (CICE) program is working with our Human Resources team to gain some vocational experience related to her field of study (office administration). The CICE program is a program designed for individuals with intellectual disabilities and other learning challenges.

Partnership with Anishnabek Employment and Training Services

St. Joseph's Care Group is partnering with Anishnabek Employment and Training Services (AETS) on a new pilot project which will train 22 Personal Support Workers and 22 Food Service Workers. Funding for this project is through the Ministry of Training Colleges and Universities.

Nursing Dress Code

The Dress Code Policy was revised to ensure that all staff follow the General Standards, and in addition, that Nursing staff adhere to the Clinical Nursing Dress Code Standards.

Highlights of the changes include:

- Name tag usage – to clearly identify staff member and their profession to our clients
- Wearing a uniform in designated areas

Education and roll-out of the Clinical Nursing Dress Code Standards began mid-January, with expectation of adherence by February 22, 2016. SJCG Clinical Management will be supporting the roll-out of these enhancements to the policy through forums such as huddles and staff meetings.

Strategic Enablers

"Functions that support our success"

Our People ♦ Infrastructure ♦ Communication

Temporary Transitional Care Unit

The Temporary Transitional Care Unit (TTCU) is slated to close September 30, 2016. Planning to make the transition smooth for clients has started between St. Joseph's Hospital and Community Care Access Centre. Randy Middleton, an Occupational Therapist from the Special Rehab (3N) team, is now the Coordinator of the TTCU.

Volunteer Services Receives Award

Volunteer Services has earned the 2015 Ontario Employer Designation from the Provincial Partnership Council for the second consecutive year. This award is presented in support of our extensive work with high school co-op students.

Manager – Research Ethics and Library Services

Carrie Gibbons is the new Manager - Research Ethics and Library Services. Carrie has a Master's Degree in Public Health, has worked with St. Joseph's Care Group for 13 years, and comes with a wealth of experience in relation to research, research ethics, and project management. Carrie's experience and commitment to excellence will continue to be a great asset to St. Joseph's Care Group.

Research Coordinator

Hillary Maxwell has joined us as the new Research Coordinator with the Centre for Applied Health Research (CAHR). Hillary has a Master's Degree in Public Health and has previously worked with the Research Department. She has extensive experience in research, proposal writing and event coordination, and her expertise and professionalism will be an asset to St. Joseph's Care Group.

Capital Updates

Hogarth Riverview Manor Expansion and Addition

Resident moves continue with Dawson Court completed and Grandview Lodge underway. There are close to 300 residents living at HRM now. The Behavioural Support Resident Home Area will be completed by February 15th in preparation for resident moves on the 16th. Overall, the transition has been fairly smooth to date, thanks to the exceptional teamwork by all.

Over the past month the Food Service production area has been completed to enable the capacity to prepare meals for the expanding resident population. The final phase of kitchen renovations will commence this month and be completed in March.

The new loading dock area is being completed with three of the four doors currently operational. Once the support areas are relocated to the new building, renovation of the former laundry and maintenance areas will be converted to a new stores area.

The ground floor of the expansion is mainly completed. Final millwork installation is underway in the new staff lounge and locker areas. The only remaining area to be completed in the new expansion is the Town Hall. The ceiling millwork is anticipated to be on site this week and will be installed over the next month.

The general contractor has applied for substantial performance of this phase of the contract and the process to assess their request is being completed. Construction of Phase II and the LINK portion of the project continue and Bondfield is in the process of establishing new schedules to outline the completion of the work.

East Wing Project

The East Wing Project at the St. Joseph's Hospital site commenced on May 12, 2015. Construction is progressing as anticipated. The general contractor has issued progress certificates for work to date showing a 19% project completion to the end of December 2015. Structural steel erection is underway. Interior renovations for the connection to the existing hospital building are also underway, including hazardous material removal. There are no significant scheduling or project cost issues at this time.