



Bethammi Nursing Home



Bethammi Nursing Home Family Council Invites You to Get Involved

Support. Empowerment. Advocacy.

WELCOME TO ALL FAMILIES & FRIENDS!

Whether you're new to BNH or have been with us for years, our Family Council is here for you. We're a group of dedicated family and friend advocates working together to:

- Support one another
- Empower voices of residents' loved ones
- Advocate for a better quality of life for all residents

We need YOU to continue building a strong, inclusive voice!

WHY JOIN THE FAMILY COUNCIL?

As a member, you'll have the opportunity to:

- ✓ Help shape home Décor Planning
- ✓ Participate in Dining Committees
- ✓ Collaborate on Quality Improvement Planning
- ✓ Provide input on Client Satisfaction Surveys
- ✓ Potentially plan and execute fun and exciting membership events

The Bethammi Family Council will be meeting the 3rd Tuesday of every second month at 2:00pm in the Visual Strategy Room. Any family member or person of importance to residents of the home are welcome to attend.

Upcoming Family Council Meetings

- Tuesday May 19, 2026
- Tuesday July 21, 2026
- Tuesday Sept 15, 2026

If you have any questions please contact Jessica Derbyshire, Resident Counsellor, at Jessica.derbyshire@tbh.net or Randy Middleton, Administrator, at middletr@tbh.net.

Bethammi Resident Council

The purpose of the Resident Council is to provide a forum for residents to express themselves and suggest positive changes that will benefit the quality of life for all residents of the home. All residents are welcome to attend!

The Bethammi Residents Council will be meeting the 4th Tuesday of every month at 2:00pm—3:00pm in the Visual Strategy Room.

Upcoming Resident Council Meetings

- Tuesday May 26, 2026
- Tuesday June 23, 2026
- Tuesday July 28, 2026

Spring Vaccine Campaign

Starting in April we will be offering Covid-19 Vaccine to eligible residents.

Ask a nurse for a consent form.

Contact IPAC if you have any questions at (807) 768-4513

Concern Process

If you have a complaint or concern about resident care, or the operation of the home, please let us know.

Concerns and complaints can be shared directly in person with our registered staff and Management.

2nd Floor Team Station- (807) 768-4419

3rd Floor Team Station- (807) 768-4426

Assistant Clinical Manager- (807) 768-4446

If you feel that your concern has not been appropriately addressed you can also notify the Clinical Manager/Director of Care and Administrator in person or by calling:

Clinical Manager/Director of Care (807) 768-4421

Administrator (807) 768-4418

If you feel that your concern has still not been addressed by the home, you can alternatively reach out to the following supports:

Ministry of Long-Term Care Family Support and Action Line: toll-free 1-866-434-0144 between: 8:30am - 7:00pm, 7 days a week or the Patient Ombudsman Action Line: toll-free 1-888-321-0339 between 9:00am to 4:00pm, Monday to Friday.

Following the Fixing Long-Term Care Act, 2021 (FLTCA), Whistle-blowing protections are in place to give anyone (residents, family members, staff or visitors) the confidence to bring forward any concerns about a Long-Term Care Home without fear of retaliation.

Whistle Blowing

Whistle-blowing protection forbids retaliation or threats of retaliation against a person for disclosing anything to an inspector or the Ministry of Health and Long-Term Care Director, or for giving evidence in a proceeding under the LTCHA or during a coroner's inquest. Employees, officers, and directors cannot discourage these disclosures.

Resident Handbook

The Resident Handbook is a great resource for information about the home. Please visit www.sjcg.net or the link http://www.sjcg.net/documents/books/SJCG-LTC_Resident-and-Family_Handbook.pdf to view the Resident Handbook.

SJCG Website

St. Joseph's Care Group is building a new website - and your input is essential in shaping it.

We want to hear directly from you about what matters most: what information you look for, what's easy (or frustrating) to use, and what you'd like to see improved. Your feedback will help ensure the new website truly meets the needs of residents and families.

The Communications Team will be attending the May Residents' Council and Family Council meetings to listen, gather your ideas, and share sample pages for your input.

If you're unable to attend, you can still have your voice heard. We'll be at St. Joseph's Heritage later in May with a display in the reception area where you can stop by, explore, and share your thoughts.

Your perspective matters, and we hope you'll take a few minutes to help shape something that's being built for you.

Looking forward to seeing you there!

Services

The following services are being offered at Bethammi Nursing Home.

Sacha Torkkeli, Foot Nurse

Phone: (807) 472-6042 • Email: info@footnurse.ca • Online booking at: footnurse.ca

Carolyn Weiss, Dental Hygienist

Phone: (807) 631-6000 • Email: cwdhc@tbaytel.net

Jenny Johnston, Hair Dresser

Phone: (807) 767-2004