Resident & Family Newsletter

October 1, 2026

St. Joseph's Care Group
HOGARTH RIVERVIEW MANOR

Hogarth Riverview Manor



Hogarth Riverview Manor Family Council Invites You to Get Involved.

WELCOME TO ALL FAMILIES & FRIENDS!

Whether you're new to HRM or have been with us for years, our Family Council is here for you.
We're a group of dedicated family and friend advocates working together to:
- Support one another
- Empower voices of residents' loved ones
- Advocate for a better quality of life for all residents

Our Chair position is currently vacant, but our Council remains committed and active—and we need YOU

MONTHLY MEETINGS

Location: Main Floor Boardroom
When: Thursday, October 29, 2026
Time 1:00 pm to 2:00 pm

WANT TO JOIN OR ATTEND A MEETING?

We'd love to connect with you! Please Contact:
Jessica Venasky – Hogarth's Family Engagement Coordinator
807-768-4423

Then & Now: Celebrating Your Love Story

Love creates a lifetime of memories, and we'd love to celebrate yours!

For a special event in February, we're asking residents and their spouses or partners to share a treasured photo from their wedding day, early years together, or when they first met.

Please bring your photo to the Therapeutic Recreationist on your floor by January 30th. We'll carefully scan it and return the original to you. We'd also love to take a new photo of the two of you together to celebrate your love story today.

From then to now, every love story is worth celebrating. ❤

Support Groups



Municipal Election

- There will be a polling station at HRM in the Town Hall on Tuesday, October 20th form 9:30 am to 12:30 pm.

Bookable Space

We are happy to share that through collaboration with our Resident and Family Councils, Therapeutic Recreation Team, and Building Services, we now have private a bookable space available to all HRM Residents and Families onsite.

Booking Details:
Room GB-124 located on Spruce Grove can now be booked Monday through Sunday between the hours of 10am and 8pm in two hour blocks as follows:
10am-12pm / 12pm-2pm / 2pm-4pm / 4pm-6pm / 6pm-8pm

- All bookings will be based on availability and should be made at least 1 week in advance whenever possible.

To inquire about booking the room, please contact:

- Veronica Howarth (807)625-1127 or Karli Gimondo (807)768-4432
- Cancellations of any approved booking, should be made by the same method booked, as early as possible to allow others an opportunity to book the space.
- The room can accommodate a maximum of 10 persons and is equipped with a rectangular table, as well as a small round table, and chairs.
- When booking the room, please ensure you have allotted enough time to complete your set up, take down, and cleanup including wiping of the table and chairs following, as the room must be left, in a state that is ready for the next user.
- Please note that at any time Spruce Grove is in outbreak, your booking will be cancelled without exception.

Parking & Access:

- All family members and additional guests are to utilize standard HRM Parking.
- There are no alternative access points to the bookable space, and exceptions will not be granted to utilize the fire exits.
- All participants must access the room by entering though the main Spruce Grove entrance.
- Families are welcome to utilize one of the HRM main lobby transport wheelchairs to transport their loved one, if required.

Important Notes:

- Users of the room must note, that self-sufficiency is mandatory, no catering, or staff support will be available during your event. (Housekeeping can be accessed for any major spills)
- Please respect others privacy and ensure that any music, and voices, and singing are kept at an appropriate level in order not to disrupt resident residing on the home area.
- Families are responsible for bringing everything they need, including their own food, beverages, plates, napkins, utensils, serving utensils, condiments and creamer/sugar.

- Security will not assist with any “set up”, “take down” or “clean up” during or following you’re booking.
- A Garbage can, cleaning wipes, and gloves will be supplied.
- If you plan to decorate for your event, you must ensure that only painters' tape is utilized and fully removed post event to ensure no wall damage occurs, and the room is ready for the next user.
- Individuals whom choose not to follow the noted rules, will not be permitted future bookings.

Washrooms:

- There is a public washroom is located within the dining room on the home area. Alternatively there are also additional washrooms located behind Town Hall.

Concern Process

If you have a complaint or concern about resident care, or the operation of our home, please let us know. Concerns and complaints can be shared directly in person with our Clinical Managers, or Department Managers during business hours, or through our Registered Nurse’s (RN) on duty who will ensure your concern is shared with the appropriate Manager 24 hours a day by calling:
1N, Birch, Spruce …… (807) 633-6303
Floors 2 & 3 ……..…… (807) 633-3623
Floors 4 & 5 …….. (807) 633-5344
Floors 6 & 7 …….. (807) 633-7814

If you feel that your concern has not appropriately been addressed through our Clinical and Department Mangers you can also notify the Director of Care, Administrator, or Associate Administrator in person or by calling:

Director of Care ……..…. (807) 625-1128
Administrator …… (807) 625-1114

Written complaints can be submitted to the home “To the attention of the Clinical Manager, Department Manager, Director of Care, or Administrator” and dropped off to the Administration wing or our Finance Office.

If you feel that your concern has still not been addressed by the home, you can alternatively reach out to the following supports: Ministry of Long-Term Care Family Support and Action Line: toll-free 1-866-434-0144 between: 8:30am - 7:00pm, 7 days a week or the Patient Ombudsman Action Line: toll-free 1-888-321-0339 between 9:00am to 4:00pm, Monday to Friday.

Following the Fixing Long-Term Care Act, 2021 (FLTCA), Whistle-blowing protections are in place to give anyone (residents, family members, staff or visitors) the confidence to bring forward any concerns about a Long-Term Care Home without fear of retaliation.

2026 Hogarth Riverview Manor Resident and Family Contact Numbers

Administration and Support Services	
Administrator – Jonathon Riabov	807-625-1114
Director of Care – Kristen McRury	807-625-1128
Resident & Family Experience Coordinator – Caitlin Jones	807-624-1796
Family Engagement Coordinator – Jessica Venasky	807-768-4423
Life Enrichment Manager – Veronica Howarth	807-625-1127
Resident Counsellor – Chloe Gysen	807-625-1110 Ext. 1296
Resident Counsellor – Kristine Wilson	807-625-1110 Ext. 1073
Resident Counsellor – Sarah Marshalok	807-625-1110 Ext. 1281
Spiritual Care – Steve Robertson	807-625-1112
Food Service Supervisors	807-625-1104
Laundry Department	807-625-1106

Spruce Grove / Birch Grove / Willow Grove	
Clinical Manager - Kylie Anderson	807-624-1768
Registered Nurse	807-633-6303
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1032
Spruce Grove Nursing Station	807-625-1120
Birch Grove Nursing Station	807-625-1121
Willow Grove Nursing Station	807-625-1123

1 North Daffodil	
Interim Clinical Manager – Hannah Porter	807-625-1108
Registered Nurse	807-633-6303
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1202
Daffodil Active Side Nursing Station	807-624-1751
Daffodil Step-Down Side Nursing Station	807-624-1750

2 South Bluebell & 2 North Lavender	
Clinical Manager - Ashlee Murphy	807-625-1113
Registered Nurse	807-633-3623
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1227
2 South Bluebell Nursing Station	807-624-1755
2 North Lavender Nursing Station	807-624-1754

3 South Daisy & 3 North Lily	
Clinical Manager - Ashlee Murphy	807-625-1113
Registered Nurse	807-633-3623
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1231
3 South Daisy Nursing Station	807-624-1758
3 North Lily Nursing Station	807-624-1757

4 South Lilac & 4 North Iris	
Clinical Manager - Lori Karasiewicz	807-624-1790
Registered Nurse	807-633-5344
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1238
4 South Lilac Nursing Station	807-624-1762
4 North Iris Nursing Station	807-624-1759

5 South Orchid & 5 North Marigold	
Clinical Manager - Lori Karasiewicz	807-624-1790
Registered Nurse	807-633-5344
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1243
5 South Orchid Nursing Station	807-624-1765
5 North Marigold Nursing Station	807-624-1764

6 South Tulip & 6 North Rose	
Clinical Manager – Tanelle Rabachuk	807-625-1119
Registered Nurse	807-633-7814
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1250
6 South Tulip Nursing Station	807-624-1770
6 North Rose Nursing Station	807-624-1767

7 South Violet & 7 North Trillium	
Clinical Manager – Tanelle Rabachuk	807-625-1119
Registered Nurse	807-633-7814
Therapeutic Recreation Activity Room	807-625-1110 Ext. 1256
7 South Violet Nursing Station	807-624-1772
7 North Trillium Nursing Station	807-624-1771