ST. JOSEPH'S CARE GROUP
HOGARTH RIVERVIEW MANOR



Hogarth Riverview Manor Resident & Family Newsletter

November 2, 2026

Hogarth Riverview Manor Family Council Invites You to Get Involved.

WELCOME TO ALL FAMILIES & FRIENDS!

Whether you're new to HRM or have been with us for years, our Family Council is here for you.
We're a group of dedicated family and friend advocates working together to:
- Support one another
- Empower voices of residents loved ones
- Advocate for a better quality of life for all residents

Our Chair position is currently vacant, but our Council remains committed and active—and we need YOU

MONTHLY MEETINGS

Location: Main Floor Boardroom
When: Thursday, November 26, 2026
Time 1:00 pm to 2:00 pm

WANT TO JOIN OR ATTEND A MEETING?

We'd love to connect with you! Please Contact:
Jessica Venasky – Hogarth's Family Engagement Coordinator - 807-768-4423

Dining Committee Meetings

HRM will be hosting Dining Committee Meetings for any family or friend interested in attending.
The meetings will be held on the last Thursday of every month at 2:00 pm following the Family Council meeting.

MONTHLY MEETINGS

Location: Main Floor Boardroom
When: Thursday, November 26, 2026
Time 2:00 pm to 2:30 pm

Please contact Hayden Phirbny (Food Services Manager) if you have any questions 807-625-1110 ext 1222

Then & Now: Celebrating Your Love Story

Love creates a lifetime of memories, and we'd love to celebrate yours!

For a special event in February, we're asking residents and their spouses or partners to share a treasured photo from their wedding day, early years together, or when they first met.

Please bring your photo to the Therapeutic Recreationist on your floor by January 30th. We'll carefully scan it and return the original to you. We'd also love to take a new photo of the two of you together to celebrate your love story today.

From then to now, every love story is worth celebrating. ❤

Health Cards

Please provide your loved one's valid Health Card upon admission. Once a resident is admitted to our home, we assume responsibility for renewing their Health Card. When a resident passes away, we will arrange for the Health Card to be cancelled.

Helpful Hints / Gift Ideas

There are several very useful devices that many of our residents might appreciate and enjoy.

- The "Alexa" or "Google" devices are great for residents who would like to know what the weather is or for music.
- Universal remote controls for the TV with fewer buttons are sometimes more user friendly, such as the "Flipper".
- Pocket Talkers for those residents who are heard of hearing, but do not enjoy wearing hearing aids.
- Large button programmable telephones make phone calls to their loved ones easier.
- Large digital display clocks with the date are very helpful for orientation to the day.
- Digital photo frames are also a wonderful gift idea.

Laundry / Seasonal Clothing

- When bringing in new or seasonal clothing, please ensure they are brought to the nursing station with the resident's name and room number to be sent to laundry for labeling.

Support Groups





Bookable Space

We are happy to share that through collaboration with our Resident and Family Councils, Therapeutic Recreation Team, and Building Services, we now have a private bookable space available to all HRM Residents and Families onsite.

Booking Details:
Room GB-124 located on Spruce Grove can now be booked Monday through Sunday between the hours of 10am and 8pm in two-hour blocks as follows:

10am-12pm / 12pm-2pm / 2pm-4pm / 4pm-6pm / 6pm-8pm

- All bookings will be based on availability and should be made at least 1 week in advance whenever possible.

To inquire about booking the room, please contact:

- Veronica Howarth (807)625-1127 or Karli Gimondo (807)768-4432
- Cancellations of any approved booking should be made by the same method booked, as early as possible to allow others an opportunity to book the space.
- The room can accommodate a maximum of 10 people and is equipped with a rectangular table, as well as a small round table, and chairs.
- When booking the room, please ensure you have allotted enough time to complete your set up, take down, and cleanup including wiping of the table and chairs following, as the room must be left, in a state that is ready for the next user.
- Please note that at any time Spruce Grove is in outbreak, your booking will be cancelled without exception.

Parking & Access:

- All family members and additional guests are to utilize standard HRM Parking.
- There are no alternative access points to the bookable space, and exceptions will not be granted to utilize the fire exits.
- All participants must access the room by entering through the main Spruce Grove entrance.
- Families are welcome to utilize one of the HRM main lobby transport wheelchairs to transport their loved one, if required.

Important Notes:

- Users of the room must note that self-sufficiency is mandatory; no catering, or staff support will be available during your event. (Housekeeping can be accessed for any major spills)
- Please respect others' privacy and ensure that any music, voices, and singing are kept at an appropriate level in order not to disrupt residents residing in the home area.
- Families are responsible for bringing everything they need, including their own food, beverages, plates, napkins, utensils, serving utensils, condiments, and creamer/sugar.
- Security will not assist with any “set up”, “take down” or “clean up” during or following your booking.
- Garbage can, cleaning wipes, and gloves will be supplied.
- If you plan to decorate your event, you must ensure that only painters' tape is utilized and fully removed post event to ensure no wall damage occurs, and the room is ready for the next user.
- Individuals who choose not to follow the noted rules, will not be permitted future bookings.

Washrooms:

- There is a public washroom located within the dining room in the home area. Alternatively, there are also additional washrooms located behind Town Hall.

Concern Process

If you have a complaint or concern about resident care, or the operation of our home, please let us know.

Concerns and complaints can be shared directly in person with our Clinical Managers, or Department Managers during business hours, or through our Registered Nurse's (RN) on duty who will ensure your concern is shared with the appropriate Manager 24 hours a day by calling:
1N, Birch, Spruce …… (807) 633-6303
Floors 2 & 3 …… (807) 633-3623
Floors 4 & 5 …… (807) 633-5344
Floors 6 & 7 …… (807) 633-7814

If you feel that your concern has not appropriately been addressed through our Clinical and Department Mangers you can also notify the Director of Care, Administrator, or Associate Administrator in person or by calling:

Director of Care …… (807) 625-1128
Administrator …… (807) 625-1114

Written complaints can be submitted to the home "To the attention of the Clinical Manager, Department Manager, Director of Care, or Administrator" and dropped off to the Administration wing or our Finance Office.

If you feel that your concern has still not been addressed by the home, you can alternatively reach out to the following supports: Ministry of Long-Term Care Family Support and Action Line: toll-free 1-866-434-0144 between: 8:30am - 7:00pm, 7 days a week or the Patient Ombudsman Action Line: toll-free 1-888-321-0339 between 9:00am to 4:00pm, Monday to Friday.

Following the Fixing Long-Term Care Act, 2021 (FLTCA), Whistle-blowing protections are in place to give anyone (residents, family members, staff or visitors) the confidence to bring forward any concerns about a Long-Term Care Home without fear of retaliation.